



UNIVERSITY EDUCATIONAL TRAVEL

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## UET/UST-MAAA TOUR PARTICIPANT CONTRACT- TERMS AND CONDITIONS

### For Special Group – Oberammergau 2022,

### 27 September – 07 October

#### PRICES

The prices quoted by UET, Inc. for tours include, unless otherwise indicated: all transportation, all lodging in hotel class stated, and only meals as stated in their respected programs. They DO NOT include: expenses of a personal nature; passport and visa fees; end-of-trip gratuity for the tour guides, tour manager and bus drivers. All prices are subject to change without notice, should there be any revision in tariff, cost, and/or exchange rates. UET reserves the right to re-invoice you in case of verbal or written errors made in computing your tour price.

#### METHODS OF PAYMENT

A \$800 deposit per person shall be submitted to UET with a completed reservation form. All checks and money orders should be made payable to UET Trust Account. Any check returned for any reason is subject to a \$50 processing fee. Only upon receipt of reservation with deposit are we able to reserve you a place on the selected program. The reservation alone does not ensure your placement. Placement is on a first come, first serve basis. Payment of deposit is acknowledgment that you agree to the terms and conditions as outlined here. Balance of payment will be due to UET no later than 30 May 2021. Non receipt of payment on due date may lead to the forfeiture of the reservation.

#### PAYMENTS BY CREDIT CARDS

Prices shown include a 3% credit card payment service fee. If final payment is made by check a 3% discount will be granted.

#### CANCELLATIONS AND REFUNDS

Deposit payments are non-refundable. Further forfeiture in addition to the non-refundable deposit will be imposed as follows for cancellations received in writing:

08 May 2022 to 90 days prior to departure 85%

89 days to departure date or after

NO REFUND

Airline tickets and tickets for special events will be refunded according to the restrictions imposed by the airline and special event provider. Cancellation notices received Fridays after 4:00 pm. (PST) will be treated as if received Mondays 9:00 am. (PST).

#### SINGLE TRAVELERS

UET will make its best efforts to match single travelers with suitable roommates. If this is not possible, the single supplement has to be charged.

#### AIR TRANSPORTATION

Round-trip transportation will be provided upon request from departure city to get-away destination city at an additional cost, based on existing tariff. The passage contract in use by the airlines concerned when issued, shall constitute the sole contract between the airlines and the purchaser of the program, and/or the participant (please note that low fare airline tickets are non-refundable, cannot be changed to other travel dates without penalty and may not be convertible into travel vouchers).

#### REVISION FEES

A handling fee of \$150 for each revision (name, city, dates, etc.) will be charged for any alterations or amendments made to a reservation.

#### TOUR DOCUMENTS

A tour document packet will be sent to you 4 weeks before departure. If you request that your documents be sent earlier, there is a \$50 per person handling charge.

#### TRAVEL DOCUMENTS

A valid passport is required. USA citizens do not need visas for Europe. Non-US passport holders must check their visa requirements. UET cannot and will not be responsible for any delays, damages and/or losses, including missed portions of the tour, which are related to missing travel documents.

#### HOTELS

Accommodations are provided at hotels shown in the itinerary, or at hotels of the same or similar quality. All rooms have private bath.

#### PORTAGE

You will always be responsible for taking your own luggage through customs. During your tour, UET will try as much as possible to provide porters and assistance with your luggage whenever possible, but you must understand that this is not always possible because porters are not available, the mentality is different, many hotels simply do not provide portage, etc., so you should be prepared to carry your own luggage whenever necessary.

## LIABILITY EXCLUSIONS

UET, 1985 Yosemite Avenue, Suite 235, Simi Valley, CA 93063 (hereinafter referred to as UET) is responsible for making the tours offered by UET. The responsibility of the Tour Operator UET and/or its representatives and/or its agents is limited. The Tour Operator UET acts only as agents for the tour participants in all matters connected with the tour transportation, hotel & dining services, sightseeing tours, and other services, including all transportation whether by air, motor coach, rail, car boat, or by any other means. The Tour Operator UET does not own, manage, control or operate any transportation vehicle, any hotel or restaurant, or any other suppliers or services related to this tour program. The Tour Operator acts only on behalf of hotels, airlines, cruise lines, bus companies and/or owners, operators or contractors (all hereinafter called Contractors) providing services in connection with these tours; and all tickets, receipts, coupons and vouchers are issued subject to the terms and conditions specified by these Contractors. As an agent, the Tour Operator UET holds itself free of responsibility for any damage, injury, or loss resulting from any cause. **By accepting the coupons and tickets, or utilizing the services, confirmed by UET in form of a booking confirmation letter and/or a booking invoice, tour participants agree that neither the Tour Operator UET nor its representatives and/or agents shall be liable for any loss, or additional expense, injury, or damage to the tour participants or their belongings or otherwise in connection with any accommodation, transportation or other services, resulting directly or indirectly from any other occurrences beyond the control of the Tour Operator UET, including breakdown in equipment, strikes, acts of God, fire, acts of government or authorities, wars, whether declared or not, riots, theft, pilferage, epidemics, pandemics, quarantines, medical or custom regulations, delays, cancellations or changes in itinerary or schedules, etc.** Any agreement between Tour Operator UET and any travel agent, passenger air carrier, hotel, ground operator, or other tour operator shall be valid only when accepted in writing by Tour Operator's authorized representative at the office of Tour Operator's principal place of business. The Tour Operator UET reserves the right to withdraw and/or to cancel a tour or to make changes in the itinerary whenever, in its sole judgment, conditions warrant it. If the Tour Operator UET cancels the tour, it shall have no responsibility beyond the refund of all moneys paid to the Tour Operator UET by tour participant. The Tour Operator UET reserves the right to decline accepting or retaining any person as a member of the tour at any time should such person's health or general deportment or attitude, in the Tour Operator's sole judgment, impede the operations of the tour. If such person is asked to leave while the tour is in progress, that person will be responsible for charges incurred by their departure from the tour or their return to the USA. The Tour Operator UET will refund any moneys which can be recovered for their unused portion of the tour, and there will be no further obligation or liability on the part of the Tour Operator.

## BAGGAGE

UET shall not be responsible in any way for the loss or damage to the tour member's baggage.

## INSURANCE

UET strongly recommends that each tour member has health, accident, baggage and trip cancellation insurance for the duration of his/her travels.

MAY 2022